

ERIC & LETTY - TERMS AND CONDITIONS

Booking, Payment, & Cancellation Policies

FIT BOOKINGS (For Independent Travelers / 1-5 guests) Peak & Seasonal Weeks

Booking Policy

Reservations will not be considered firm until a deposit has cleared our account. All reservations are subject to cancellation if payments are not received by the due date. There is a service charge of \$50.00 per person for airline tickets to Galapagos canceled 29 to 7 days prior to departure. From 7 days to the day of departure, there is no refund for the airfare, park entrance fee or transit card

Deposit Policy

A deposit of \$500 per person and \$1000 for singles is required within five days of written confirmation to guarantee any reservation.

Final Payment Policy

Full payment is due 60 days prior to the sailing date and must be accompanied with a passenger information form.

Cancellation Policy

Cancellations received up to 120 days prior to departure will be refunded in full except for a \$250 per person service charge; 119-60 days prior to departure, the full deposit will be forfeited, 59-0 days prior to departure, the entire cruise rate is forfeited.

SG BOOKINGS (Small Group / 3 or more cabins) Peak & Seasonal Weeks

Travel Smart, Travel Green

Deposit & Final Payment

Same as FIT conditions. In addition, a second deposit of \$500 per person and \$1000 for singles is due 180 days prior to departure.

Cancellation Policy

- Same as FIT conditions. In addition, a second deposit of \$500 per person and \$1000 for singles is due 180 days prior to departure
- Cancellations received up to 180 days prior to departure will be refunded in full except for a \$250 per person service charge;
- 179-150 days prior to departure - Can cancel 2 cabins with a penalty of \$250 per person, additional cabins released are subject to penalty charge of \$500 per person.
- 149-120 days prior to departure - Can cancel 1 cabin with a penalty of \$250 per person, additional cabins released are subject to a penalty of \$500 per person
- 119-90 days prior to departure – any cancellation is subject to a penalty of \$500 per person.
- 89-60 days prior to departure – any cancellation is subject to a penalty of \$1000 per person
- 59-0 days prior to departure – full penalty for any cancellation

Eric & Letty Galapagos Yachts reserve the right to change these terms and conditions in the future.